

# HEALTHY DOLLARS

## Online Account Access & Instructions

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Healthy Dollars provides you 24/7 access to your account online. Through this secure portal, you can:

- View account balances
- View your transactions
- Update demographic information
- Enter and update direct deposit information
- Enter claims and upload documentation



### Instructions

- To set up your account online go to [www.healthydollarsinc.com](http://www.healthydollarsinc.com) or download our app which is available on the Apple App Store and the Android Market!
- Click on “Check Account Balances” and choose Register
- Select a Username (Please note that the system is highly used, so you may need to get creative with the username you select.)
- Choose a password. 8-15 characters long, alpha-numeric and include a special character.
- Enter your first and last name.
- Enter your email address
- Enter your employee ID: Enter your employee ID:
  - **If you are NOT on the BCBS Plan (FSA Only)** your employee ID your DOB in the following format (including leading zeros – must be 11 digits) 000MMDDYYYY.
    - If your birthdate is 1/15/75, your ID would be 00001151975
  - **If you are on the BCBS Gold CDHP Plan** this is a combination of your BCBS ID number (without the ZIA) and your Member number (01) – Using the example on the card example below, the ID number would be V12345678900001
- Registration ID: Change the drop do “Card Number” and enter your 16-digit Healthy Dollars Card Number.



### Customer Service

#### Business Hours

- Monday – Thursday 8am – 6pm
- Friday 8am – 5pm

#### Contact information

- [service@healthydollarsinc.com](mailto:service@healthydollarsinc.com)
- Local: 802-876-5072
- Toll Free: 877-900-6979

	
Member: 01	Subscriber: First Last
FIRST NAME	
LAST NAME	
ID:VEI V123456789000	
Group Number:xxxxxxxx	Preventive Office \$0
BC/BS Plan: xxx/xxx	
Rx Group: VTxx	
Effective Date: 01/01/2019	